To: Darlington, Lin[Darlington.Lin@epa.gov]; Fagan, Susan[Fagan.Susan@epa.gov]; Hessling,

Michael[Hessling.Michael@epa.gov]

From: Leopard, Matthew

**Sent:** Sat 4/29/2017 12:28:56 AM

Subject: Re: Request for time-sensitive website assistance

Thank you for doing this- working Friday evenings is hard enough but I know this is difficult in other ways. While I know you are monitoring the sites, I hope you can also take some time to enjoy your weekend.

Sincerely

Matt

Sent from my iPhone

On Apr 28, 2017, at 8:08 PM, Fine, Steven < fine.steven@epa.gov > wrote:

AII,

Thank you very much for implementing a set of complex and highly visible changes accurately and quickly!

Steve

From: Darlington, Lin

Sent: Friday, April 28, 2017 8:00 PM

**To:** Fagan, Susan <<u>Fagan.Susan@epa.gov</u>>; Grantham, Nancy <<u>Grantham.Nancy@epa.gov</u>>; Hart, Daniel <<u>Hart.Daniel@epa.gov</u>>

**Cc:** Shirey, John <<u>Shirey.John@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Fine, Steven <<u>fine.steven@epa.gov</u>>; Leopard, Matthew <<u>Leopard.Matthew@epa.gov</u>>

Subject: RE: Request for time-sensitive website assistance

Hi All,

All of the requested changes have been implemented. The redirects are in and tested. The old pages have been purged and our Content Delivery Network (Akamai) is serving the new pages.

Thanks to Susan Fagan and Michael Hessling for putting in a little extra time on a Friday night to make this happen. The Web Team always seems to come through for the Agency in the clutch. And thanks to OPA for providing clear direction.

If anyone notices any problems over the weekend, please feel free to call me at 202-566-0696 or Susan at 202-566-2021. We both have our desk numbers rolling over to our cells. As usual Michael will be be monitoring traffic over the weekend to make sure our network is able to handle a surge in traffic if necessary.

Have a great weekend everyone.

Cheers,

# Lin

Lin Darlington, Director Web Content Services Division, Office of Environmental Information

U.S. Environmental Protection Agency

Desk: 202-566-0696 || Cell: 202-262-2906

"Never underestimate the power of a small group of committed people to change the world. In fact, it is the only thing that ever has." ~ Margaret Mead

From: Fagan, Susan

Sent: Friday, April 28, 2017 7:28 PM

To: Grantham, Nancy < Grantham.Nancy@epa.gov >; Hart, Daniel < Hart.Daniel@epa.gov >

**Cc:** Shirey, John <<u>Shirey.John@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Darlington, Lin <<u>Darlington.Lin@epa.gov</u>>; Fine, Steven <<u>fine.steven@epa.gov</u>>; Leopard, Matthew@epa.gov>

Subject: RE: Request for time-sensitive website assistance

Yes it does. It is not a part of the redirect list.

<image001.png>

Thanks
Susan Fagan
US EPA, Office of Environmental Information, Office of Information Management

Web Content Services Division (MC 2843) Phone: 202-566-2021 Fax: 202-566-0711 EPA Cell # 202-236-4268

## CONFIDENTIAL COMMUNICATION

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From: Grantham, Nancy

Sent: Friday, April 28, 2017 7:27 PM

**To:** Fagan, Susan < Fagan.Susan@epa.gov >; Hart, Daniel < Hart.Daniel@epa.gov > Cc: Shirey, John < Shirey.John@epa.gov >; Simon, Harvey < Simon.Harvey@epa.gov >; Darlington, Lin < Darlington.Lin@epa.gov >; Fine, Steven < fine.steven@epa.gov >; Leopard,

Matthew < Leopard. Matthew@epa.gov >

Subject: RE: Request for time-sensitive website assistance

Yes ..thanks

From: Fagan, Susan

Sent: Friday, April 28, 2017 7:26 PM

**To:** Grantham, Nancy <<u>Grantham.Nancy@epa.gov</u>>; Hart, Daniel <<u>Hart.Daniel@epa.gov</u>> **Cc:** Shirey, John <<u>Shirey.John@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Darlington, Lin <<u>Darlington.Lin@epa.gov</u>>; Fine, Steven <<u>fine.steven@epa.gov</u>>; Leopard,

Matthew <Leopard.Matthew@epa.gov>

Subject: RE: Request for time-sensitive website assistance

Is that this address? <a href="https://www.epa.gov/ghgemissions/us-greenhouse-gas-inventory-report-1990-2014">https://www.epa.gov/ghgemissions/us-greenhouse-gas-inventory-report-1990-2014</a>

Thanks Susan Fagan

US EPA, Office of Environmental Information, Office of Information Management

Web Content Services Division (MC 2843)
Phone: 202-566-2021 Fax: 202-566-0711

EPA Cell # 202-236-4268

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From: Grantham, Nancy

Sent: Friday, April 28, 2017 7:25 PM

**To:** Fagan, Susan <<u>Fagan.Susan@epa.gov</u>>; Hart, Daniel <<u>Hart.Daniel@epa.gov</u>> **Cc:** Shirey, John <<u>Shirey.John@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Darlington, Lin <<u>Darlington.Lin@epa.gov</u>>; Fine, Steven <<u>fine.steven@epa.gov</u>>; Leopard,

Matthew <Leopard.Matthew@epa.gov>

Subject: RE: Request for time-sensitive website assistance

It may be a cache issue – however can we double check that the ghginventory still comes up?

Thanks

From: Fagan, Susan

Sent: Friday, April 28, 2017 7:19 PM

**To:** Grantham, Nancy <<u>Grantham.Nancy@epa.gov</u>>; Hart, Daniel <<u>Hart.Daniel@epa.gov</u>> **Cc:** Shirey, John <<u>Shirey.John@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Darlington, Lin <<u>Darlington.Lin@epa.gov</u>>; Fine, Steven <<u>fine.steven@epa.gov</u>>; Leopard,

Matthew <Leopard.Matthew@epa.gov>

Subject: RE: Request for time-sensitive website assistance

The redirects are in and we believe they are all working.

Pages are being purged from Akamai, although it may take up to 30 more minutes for them all to clear

They clear fast but one by one.

Thanks
Susan Fagan
US EPA, Office of Environmental Information, Office of Information Management

Web Content Services Division (MC 2843) Phone: 202-566-2021 Fax: 202-566-0711 EPA Cell # 202-236-4268

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From: Grantham, Nancy

**Sent:** Friday, April 28, 2017 6:58 PM **To:** Hart, Daniel <a href="mailto:hart.Daniel@epa.gov">hart, Daniel@epa.gov</a>>

**Cc:** Fagan, Susan <<u>Fagan.Susan@epa.gov</u>>; Shirey, John <<u>Shirey.John@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Darlington, Lin <<u>Darlington.Lin@epa.gov</u>>; Fine, Steven <<u>fine.steven@epa.gov</u>>; Leopard, Matthew <<u>Leopard.Matthew@epa.gov</u>>

Subject: RE: Request for time-sensitive website assistance

I am still seeing the old one

From: Hart, Daniel

Sent: Friday, April 28, 2017 6:57 PM

To: Grantham, Nancy < Grantham. Nancy@epa.gov>

**Cc:** Fagan, Susan <<u>Fagan.Susan@epa.gov</u>>; Shirey, John <<u>Shirey.John@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Darlington, Lin <<u>Darlington.Lin@epa.gov</u>>; Fine, Steven <<u>fine.steven@epa.gov</u>>; Leopard, Matthew <<u>Leopard.Matthew@epa.gov</u>>

Subject: Re: Request for time-sensitive website assistance

I'm seeing the new one

**Daniel (Danny) Hart** | Director of Web Communications | Office of Public Affairs | U.S. EPA | Tel:202.564.7577 | cell: 202.365.7095

On Apr 28, 2017, at 6:55 PM, Grantham, Nancy < Grantham. Nancy@epa.gov > wrote:

Hi .. we just went onto the site looking at something and the old custom 404 is coming up under climate.

Thanks ng

From: Fagan, Susan

Sent: Friday, April 28, 2017 6:50 PM

To: Grantham, Nancy < Grantham. Nancy@epa.gov>; Shirey, John

<Shirey.John@epa.gov>

**Cc:** Hart, Daniel < <a href="mailto:Hart.Daniel@epa.gov">Hart.Daniel@epa.gov">Hart.Daniel@epa.gov</a>; Simon, Harvey < <a href="mailto:Simon.Harvey@epa.gov">Simon, Harvey <a href="mailto:Simon.Harvey@epa.gov">Simon.Harvey@epa.gov</a>;

Simon <a href="mailto:Simon.Harvey@epa.gov">Simon.Harvey@epa.gov</a>;

Simon <a href="mailto:Harvey@epa.gov">Harvey@epa.gov</a>;

Fine, Steven <fine.steven@epa.gov>; Leopard, Matthew

<Leopard.Matthew@epa.gov>

Subject: RE: Request for time-sensitive website assistance

We are working on getting the redirects all working and clearing all the caches and testing.

Thanks
Susan Fagan
US EPA, Office of Environmental Information, Office of Information Management

Web Content Services Division (MC 2843)
Phone: 202-566-2021 Fax: 202-566-0711
EPA Cell # 202-236-4268

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From: Grantham, Nancy

Sent: Friday, April 28, 2017 6:49 PM

**To:** Fagan, Susan <<u>Fagan.Susan@epa.gov</u>>; Shirey, John <<u>Shirey.John@epa.gov</u>>; Cc: Hart, Daniel <<u>Hart.Daniel@epa.gov</u>>; Simon, Harvey <<u>Simon.Harvey@epa.gov</u>>; Shirey, John <Shirey.John@epa.gov>; Darlington, Lin <Darlington.Lin@epa.gov>;

Fine, Steven <fine.steven@epa.gov>; Leopard, Matthew

<Leopard.Matthew@epa.gov>

Subject: RE: Request for time-sensitive website assistance

Just checking on timing to let folks know about when to send the press release.

Thanks all

From: Fagan, Susan

Sent: Friday, April 28, 2017 6:19 PM

To: Grantham, Nancy <Grantham.Nancy@epa.gov>; Shirey, John

<Shirey.John@epa.gov>

**Cc:** Hart, Daniel < Hart.Daniel@epa.gov >; Simon, Harvey < Simon.Harvey@epa.gov >; Shirey, John < Shirey.John@epa.gov >; Darlington, Lin < Darlington.Lin@epa.gov >;

Fine, Steven <fine.steven@epa.gov>; Leopard, Matthew

<Leopard.Matthew@epa.gov>

Subject: RE: Request for time-sensitive website assistance

Can someone the exact corrections to the signpost page in one email?

We are not certain of our exact changes

Thanks
Susan Fagan
US EPA, Office of Environmental Information, Office of Information Management

Web Content Services Division (MC 2843)
Phone: 202-566-2021 Fax: 202-566-0711
EPA Cell # 202-236-4268

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From: Grantham, Nancy

Sent: Friday, April 28, 2017 6:17 PM

To: Fagan, Susan < Fagan.Susan@epa.gov >; Leopard, Matthew

<Leopard.Matthew@epa.gov>

**Cc:** Hart, Daniel <a href="mailto:Daniel@epa.gov">Harvey <a href="mailto:Simon.Harvey@epa.gov">Simon, Harvey <a href="mailto:Simon.Harvey@epa.gov">Simon.Harvey@epa.gov</a>;

Simon <a href="mailto:Simon.Harvey@epa.gov">Simon.Harvey@epa.gov</a>;

Simon <a href="mailto:Harvey@epa.gov">Simon.Harvey@epa.gov</a>;

Simon <a href="mailto:Harvey@epa.gov">Simon.Harvey@epa.gov</a>;

Simon <a href="mailto:Harvey@epa.gov">Simon <a href="mailto:Harvey@epa.gov">Harvey@epa.gov</a>;

Simon <a href="mailto:Harvey@epa.gov">Simon <a href="mailto:Harvey@epa.gov">Harvey@epa.gov</a>;

Simon <a href="mailto:Harvey@epa.

Fine, Steven <fine.steven@epa.gov>

Subject: RE: Request for time-sensitive website assistance

Hi all – the link below has the old language to for the custom 404 page – Susan, you have the new language, right?

Also the energy independence page is live per Danny and Susan has the URL.

Let me check one thing on the press release issue – I think you are saying that you would put the custom page up –and then when we send you the press release link you will update it.

Will be right back in touch.

Thanks ng

From: Fagan, Susan

Sent: Friday, April 28, 2017 6:07 PM

To: Leopard, Matthew < Leopard. Matthew@epa.gov >; Grantham, Nancy

<Grantham.Nancy@epa.gov>

Cc: Hart, Daniel < Hart. Daniel@epa.gov >; Simon, Harvey < Simon. Harvey@epa.gov >; Shirey, John < Shirey. John@epa.gov >; Darlington, Lin < Darlington. Lin@epa.gov >

Subject: RE: Request for time-sensitive website assistance

Nancy and Matt,

Here are the actions that need to occur.

- 1. Put in redirects related to CC
- 2. Re start apache webservers one at a time
- 3. Test some important CC related URLS

Once the global redirect is in place (1), the CC site will no longer be findable to the public and instead the visitors will go to

https://www.epa.gov/sites/production/files/signpost/cc.html

But we have a bit of a circle here—the custom page is supposed to link to the press release, and the press release has to be published for that link to work.

So Nancy do you want us to add the press release link AFTER the press release is live to the custom page?

Thanks
Susan Fagan
US EPA, Office of Environmental Information, Office of Information Management

Web Content Services Division (MC 2843)
Phone: 202-566-2021 Fax: 202-566-0711
EPA Cell # 202-236-4268

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From: Leopard, Matthew

Sent: Friday, April 28, 2017 6:03 PM

To: Grantham, Nancy < Grantham. Nancy@epa.gov>

Cc: Hart, Daniel <Hart.Daniel@epa.gov>; Simon, Harvey <Simon.Harvey@epa.gov>;

Fagan, Susan < Fagan. Susan@epa.gov >; Shirey, John < Shirey. John@epa.gov >; Darlington, Lin < Darlington. Lin@epa.gov> Subject: Re: Request for time-sensitive website assistance hi Nancy lin can give you the details but my understanding is the technical changes can be made quickly. I assume we publish once the changes are made- are you hearing otherwise? Sent from my iPhone On Apr 28, 2017, at 5:56 PM, Grantham, Nancy < Grantham. Nancy@epa.gov > wrote: <image002.gif> Hi there – So we have this now – just wondering how we should coordinate timing – as we need to send the press release once everything is done and then that link needs to go in the custom 404 notice. Do we have a sense of timing? Thanks much ng From: Freire, JP Sent: Friday, April 28, 2017 5:51 PM To: Fine, Steven <fine.steven@epa.gov>; Simon, Harvey <Simon.Harvey@epa.gov>; Leopard, Matthew <Leopard.Matthew@epa.gov> Cc: Grantham, Nancy < Grantham. Nancy@epa.gov > Subject: Request for time-sensitive website assistance

Steve, Harvey and Matt,
As discussed with Nancy, we would like the content at the links below removed and archived as soon as possible.
The removed climate change pages will be replaced with a custom page that will explain why the change is happening, include a link to the January 19, 2017 snapshot of the EPA website, and a link to the press release we'll be putting out.
The clean power plan pages will be redirected to the newly posted energy independence pages.
We appreciate your assistance in this time-sensitive matter.
Please let us know if you have questions.
Thank you
Climate Change: www.epa.gov/climatechange
Overview site containing: climate basics, FAQs, glossary, newsroom, what EPA is doing, what you can do, regulatory initiatives, voluntary climate programs, international climate programs, economic analyses, EPA Adaptation Collaboration, Endangerment materials and links to other climate microsites.

**Related Microsites:** 

Climate Change Science: www.epa.gov/climate-change-science
Climate science overview, causes of climate change, future of climate change, extreme weather. Links to other microsites.
Climate Change Impacts: www.epa.gov/climate-impacts
Impacts by sector and region, climate and health resources.
Climate and Energy Resources for State, Local, and Tribal Governments: www.epa.gov/statelocalclimate
Students' Guide to Global Climate Change: www.epa.gov/climatechange/kids
Clean Power Plan (www.epa.gov/cleanpowerplan)